



Judiciary Case Management System to improve court services

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COURT services are expected to improve following the introduction of the Judiciary Case Management System (JCMS) expected to go live later this month.

In a statement issued by the Judiciary and the State Judiciary Department yesterday, the JCMS is in the final stages of implementation and will be available from March 23.

The system is intended to cover civil and criminal litigation, bankruptcy, probate and marriage processes in both the Supreme Court and Subordinate Court. It is expected to be an electronic network connecting all civil courts nationwide.

According to the statement, the JCMS will consist of an e-Filing System, Case Management System, and Queue Management System.

The e-Filing system is an online portal designed for public users and legal practitioners specifically for the electronic filing of court documents. It will also act as a system for the Courts and its users to search, store and retrieve documents online while providing users with their case schedules and alert them of the status of their cases and times of hearings.

Meanwhile, the Case Management System is a centralised system through which the courts can manage cases and proactively track and monitor each case through its life span. It would allow for the assignment of cases and management of hearing schedules for judges and judicial officers.

Other functions include archiving, record keeping and retrieval of case documents, enhance accessibility to the courts for the general public, government institutions and legal practitioners.

The Queue Management System will allow members of the public and legal practitioners to obtain up-to-date hearing lists, case statuses and other court schedules via kiosks located in selected court buildings. The interactive kiosks are expected to provide an orderly queue system, particularly for chamber hearings before Registrars of the Supreme Court.

The JCMS is expected to enhance court efficiency and productivity as the system will provide judges and judicial officers with access to case files from any location and would allow for concurrent access to any case file by more than one person at the same time.

It is also anticipated to cut down on case processing times resulting in faster document filing and retrieval. The usage of paper is also expected to be reduced and efficiency will be improved through minimising paper flow throughout the litigation process. Several sessions will be held by the judiciary to relevant court stakeholders while a comprehensive training session is scheduled to be conducted before the system goes live. Those interested in further information are advised to visit the website at www.judiciary.gov.bn or send an e-mail to courts@judicial.gov.bn.

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